



RURAL EMERGENCY CONTACT & LOCATION SHEET

Rural England | Household • Farm • Smallholding • Estate • Community Building

999 / 112

EMERGENCY SERVICES - CALL FIRST

Immediate danger to life, serious injury, fire, violence, or a crime in progress.

RURAL LOCATION: Open the what3words app, confirm your position and read the three (3) word address to the call handler.

Call 999 first. Give the postal address, entrance name or landmark as well if known. The what3words app does not contact the emergency services for you.

POLICE NON-EMERGENCY 101 Report non-urgent crime / information	NHS URGENT MEDICAL 111 Urgent help when it is not life-threatening	POWER CUT / NETWORK 105 Power cut or electricity network hazard
NATURAL GAS EMERGENCY 0800 111 999 Suspected natural gas leak / gas emergency	FLOODLINE (ENGLAND) 0345 988 1188 Flood advice - 24 hours	ENVIRONMENT INCIDENT 0800 80 70 60 Pollution / serious environmental incident - 24 hours
LPG EMERGENCY YOUR LPG SUPPLIER Supplier emergency number: _____	LOCAL COUNCIL OUT-OF-HOURS _____ Local emergency / highways / social care	OTHER LOCAL EMERGENCY _____ Record another important local number

PROPERTY / SITE LOCATION

Property / site name: _____

Full postal address: _____

Postcode: _____

Main entrance what3words: _____

Main building what3words: _____

Yard / workshop what3words: _____

Nearest AED / defibrillator: _____

LOCAL MEDICAL & ANIMAL CONTACTS

Nearest A&E / emergency department: _____

GP surgery: _____

Pharmacy: _____

Vet / emergency vet: _____

Nearest AED location: _____

AED what3words: _____

Other clinical / welfare contact: _____

EMERGENCY ACCESS INFORMATION

Best emergency-service entrance: _____

Entrance / gate description: _____

Access notes / restrictions: _____

Rendezvous point / landmark: _____

Do not write alarm codes, gate PINs, key-safe codes or hidden-key locations on a publicly displayed copy.

UTILITIES & RURAL SERVICES

Electricity network operator: _____

Water supplier emergency: _____

Heating oil / LPG supplier: _____

Local highways / roads: _____

Breakdown / recovery: _____

Other essential rural service: _____

Keep supplier account numbers and other sensitive information on a controlled copy, not a publicly displayed copy.

KEY EMERGENCY CONTACTS

Name / role	Primary number	Alternative / notes

KEEP THIS SHEET VISIBLE TO AUTHORISED USERS • REVIEW EVERY 6 MONTHS AND AFTER ANY CHANGE

National numbers validated September 2026: GOV.UK, Police.uk, NHS England, HSE, Environment Agency, Energy Networks Association and what3words. Natural gas: 0800 111 999. LPG: use your LPG supplier emergency number. For immediate danger or a life-threatening emergency, call 999.

Secure Country Living UK • Practical security and preparedness for rural England • Version 1.1 • September 2026